

MODIFICATION AVAILABLE – PERFORMANCE ENHANCEMENT
CHARGEABLE TO CUSTOMER SERVICE / RELIABILITY
ENHANCEMENT CHARGEABLE TO CONTRACT IF THERE IS ONE.

54831D-08

S E R V I C E N O T E

Supersedes:
None

54831D Infiniium Oscilloscope – 4 Channel, 600 MHz, MSO

Serial Numbers: All up to MY41004000 and SG41002000

The screws on the acquisition board may come loose during shipment.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
0515-4804	M3 - 0.5 mm x 12mm Screw	13

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	No PERFORMANCE ENHANCEMENT Yes SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	Yes CUSTOMER INSTALLABLE No ON-SITE Yes SERVICE CENTER	AVAILABLE UNTIL: April 2011
AUTHOR: KO PRODUCT LINE: 1A		
ADDITIONAL INFORMATION:		

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PRINTED IN U.S.A.



June 9, 2005

Situation:

It is possible that one or more of the screws that hold the acquisition board in place may become loose over time due to vibration during shipment.

Solution/Action:

Replace the 13 acquisition board screws with the 0515-4808 screw. This screw is longer and contains patch lock to help keep the screw in place. Torque the screws to 5 in.lb.

When oscilloscope is returned to service center for normal repairs, the 13 acquisition board screws should be replaced at no cost to the customer.

The customer can order the 13 screws and install them himself if he wishes. The customer then pays all costs.

If the customer contacts the service center for the modification, then the customer pays all costs.